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### **GENERAL CONDITIONS OF RESERVATION**

- 1) The booking is personal and may not be assigned or sublet.
- 2) The direction of the Luberon camping reserves the right to refuse the reception of persons whose names are not those worn on the reservation request. The presence of at least one adult is required.
- 3) Places are allocated in order of registration according to the schedule and reservations camping. The campsite management reserves the right to change the allocation of sites or locations.
- 4) Any booking option is limited in time. (Please refer to our correspondence). After this period, it is automatically canceled without notice. The reservation is effective upon receipt of the application, completed and approved, together with the deposit, fees and booking records and possibly cancellation insurance. A confirmation will then be sent, it will be requested upon arrival. The deposit is 30% for locations and 30% for rentals.
- 5) The location or locations must be occupied before 19 hours. If the customer is unable to meet this schedule, it will inform the reception before 19 hours. In accordance with the direction, a waiver may be considered.
- 6) We ask the entire stay rental, 30 days before the date of arrival. In case of late arrival or early departure (same reasons), no discount will be given on the amount of the initial stay. Failure to pay the total amount of the stay on the agreed date, the campsite is entitled to assume that the customer has canceled the reservation and retain any amounts already paid. Camping pitch, the deposit is 30% and the balance must be paid the day of your arrival.
- 7) In case the customer must defer his arrival, only a written message is accepted, otherwise the location or location becomes available 12 hours after arrival under the lease, the deposit is not refunded.
- 8) For cancellations received more than 150 days before the arrival date, the deposit is returned to the living (minus € 18 for cancellation fee"). Between 30 days and 150 days, the deposit will be retained. After this date, no refund will be made, because the total amount is due. Remember to take out cancellation insurance personal or subscribe to our cancellation insurance.
- 9) The filing fees and reservations remain the campsite.
- 10) Rentals are available from 16:00 and locations from 14:00 on the day of arrival.
- 11) A deposit of € 350 is required on the keys and rental is returned in full on the day of departure after an inventory and an inventory of satisfactory output. Otherwise, the value of the missing items or damaged is removed and / or a lump sum of between € 50 and € 70 for insufficient cleaning is maintained. In case of departure before 9:00, the deposit is returned by mail.
- 12) Rentals must be vacated by 10:00 and locations before 12:00 on the day of departure, otherwise an additional day is charged.
- 13) The campsite declines all responsibility in case of theft inside your vehicle, camper, caravan or tent and is not responsible in case of deterioration of your equipment within the campsite by third parties.
- 14) All clients are required to comply with the campsite rules and regulations (see below),

under penalty of sanctions which may include the termination of the contract. 15) The prices indicated are subject to change. The campsite reserves the right to modify the rates at any time. Stays will be invoiced on the basis of the rates in force on the day of the reservation, subject to availability. It is advisable to check the applicable rate by contacting the campsite directly. 16) Offers and promotions are not retroactive and cannot be combined.

### **CAMPING RULES OF PROCEDURE OF THE LUBERON**

Dear new customers, Welcome to Camping Le Luberon. By will, we adhere to the charter Tourism Quality AND GREEN Key, which obliges us to respect certain criteria. For your convenience, we put particular emphasis on the following points: quiet, safety, hygiene and good family atmosphere.

For calm

We put forward the peace and quiet and tranquility of living for everyone. For this, some simple rules of etiquette:

- We urge calm in the camp from 22h30-23h.
- Motorized traffic is prohibited from 22:30 to 7:30 in the morning, the barrier opens also not during these hours. The outdoor parking is available to those wishing to return late or leave early.
- Similarly, the shower water and sink, is that hot from 7:30 to 22:30.
- We organize the high season, two evenings per week, all ending for 23h. In general, no disco on the ground, the area offers other possibilities (village dances ...) for those who wish.
- Parents are responsible for the noise that can cause their children, we ask them to ensure that they comply. The park is provided for those children between 2 and 8 years and closes at 19:30.

For security

- Only available in barbecues camping are allowed. They are designed to be used only with charcoal and remain the responsibility of those who use them. A fire extinguisher is provided beside each. We tolerate gas grills. All others are prohibited (electric barbecues, wild ...)
- Dogs must be at all times and kept on a leash. A terrace is planned so they can frolic in the upper campground. We ask owners of animals, collect their droppings.
- Clotheslines are banned from a tree (even in a high position or between poles, horizontal). They are real traps for people, especially in case of emergency evacuation in the camp. We pay for those who want a drying type Tancarville.
- Visitors invited by campers, who will not be moved by the reception will be repressed. They must identify themselves. DO NOT OPEN A CARD WITH ITS THIRD PARTY. For obvious safety reasons (theft, vandalism, locations etc..), We control the inputs. In your own interest, please help us and report us abnormal movements. Thank you in advance.
- In case of rain, do not dig around the tent, it would cost you € 100 to redo the site for the following.

For hygiene

- For health, thank you kindly leave the place you leave, clean, out of respect for the person who comes after you (accompany your grandchildren). Scrapers are left at your disposal in the showers.
- The bins are outside, near the entrance. The yellow lid bins are only for certain types of waste (see display above). There is a recycling of glass and batteries in the camper. For your gas bottles, we carry the harvest and put them in a place provided for this purpose.
- Ashtrays are located in the campground. They are intended only get your butts.

In pools

- Hours pools: 10.30am - 7pm Caution: in July and August on Saturday, opening the pool 15h to 19h for the partial renewal of fresh water.
- As in most pools in France, jerseys, shorts may be worn and all shoes are left outside.
- Minors must be accompanied by their parents.
- For reasons of hygiene for all, the shower is mandatory before bathing.

- The dives and jumps are not allowed outside of organized games, they disturb those who swim and are the cause of serious accidents. The balloons are prohibited, except those borrowed from the campsite.

- Visitors are not allowed to enter the pools, even invited by clients.

#### Environment

- Do not waste water. Becomes scarce and expensive and contributes to raise the price. Showers, do not stay as long as necessary!

- Out of respect for nature, thank you for ensuring the cleanliness of your site.

Of course, everyone is free not to accept and not to stay, there are campsites for everyone. Never forget: The Freedom of the few stops where the other begins!